

Haku Angel Villa Check-in Instructions

Welcome to make a reservation at The Guesthouse "Haku Angel Villa".

For the safety of our residents, all overseas guests must provide a valid driver's license, health insurance card, passport, and other documents that can confirm your identity. If you can not provide the corresponding documents, you will not be able to stay at this guesthouse.

The following are the instructions for the guesthouse. Please help us to abide by it and create a civilized and comfortable environment for our guests.

①<Check-in and check-out time >

Check-in time After 16: 00

Check-out time Before 11: 00

※Cleaning and preparing 11:00~16:00

※Late check-out 12:00latest additional fee 2000yen

※Please make sure the door is securely locked when you check out.

②<Estimated time of arrival at the guesthouse>

The guesthouse will be guided by our staff, please inform us your expected arrival time in advance.

③<Valuables>

Please take care of your luggage and valuables. The guesthouse is not be held responsible for loss

④ <Use of the room and other facilities>

This guesthouse is located in a residential area, please try to minimize the disturbance to the surrounding residents. This guesthouse can only be used by registered guests.

le gas stoves and other dangerous good in this guesthouse.

⑤<Light out time>

As it is located in the residential area, please try to keep quiet from 8: 00 p.m at night to before 6: 00 a.m in the morning.

⑥<About Smoking>Attention

Smoking is banned in this guesthouse. The balcony, courtyard and road in front of the main door are also strictly prohibited from smoking. In addition, it is forbidden to carry dangerous goods, equipment using open fire, portabor damage of valuables and/or luggage.

⑦<Pets>

Pets are not allowed in this guesthouse.

⑧<Damage of facilities and equipment>

The Guest shall compensate for damage caused intentional act or negligence on part of the Guest. Please turn off the heating and air conditioning when going out.

⑨<About the opening of windows>

In consideration of the privacy of the surrounding residents, please use the windows only for ventilation and strictly necessary.

⑩<About the use of the road in front of the B&B facilities>

If you need to use a bicycle, please park it in front of the window of the homestay. Garbage should be thrown into the designated indoor garbage bin. If the garbage bag is full, please tie it tightly and place it outside the air-conditioned outdoor unit sliding door of the homestay.

⑪<About protecting personal privacy>

Except for photography of the guesthouse itself, it is prohibited to photograph the homes of the surrounding residents on the road. Unauthorized photographers who put photos on social platforms may cause unnecessary problems of personal privacy infringement, and may incur compensation.

⑫<About the use of wheeled luggage>

Please keep quiet and try not to make noise when passing through the road in front of the facility. Please do not place the luggage on the tatami mat, and do not open the area marked "Staff only" without authorization.

⑬<Prevention measures for infected diseases>

Please check the body temperature every day, disinfect and ventilate the room regularly . Be sure to contact us if you notice signs of infection.

⑭<Emergency contact>

In case of incident-accident, please contact the local police by calling"110". In case of fire, emergency patient, injury, accident disasters, please call"119"

NARUI Co., Ltd.

The address of this guesthouse is

【 600-8456, 380-1 Tenshitsukinuke 2chome, Shimogyo Ward, Kyoto, 】

Emergency Contact

Ms. MA
NARUI

Tel: 090-6201-5666

Tel: 075-822-1417